Care and cleaning instructions

for SPC Woodlook™ Optimal interior floor coverings

1. General measures

Install adequately sized and effective dirt-trapping zones at entrances (minimum length of 3–4 steps), which must be cleaned or replaced regularly. This prevents a large share of dirt from being carried into the building and reduces the risk of mechanical damage to the floor.

Chairs with defective or missing glides, as well as unsuitable or incorrect glides or castors, cause mechanical damage to the floor surface and must therefore be avoided. We strongly recommend fitting all movable furniture with suitable glides (e.g. Scratchnomore, http://www.dr-schutz.cz/produkty-kluzaky.php) and suitable castors (type W according to DIN EN 12528 and 12529).

2. Cleaning after installation

After the floor has been installed, intensive cleaning must be carried out to remove all residues of production, construction and installation dirt.

We recommend using PU Cleaner diluted 1:10 with water. For light soiling the concentration can be reduced to as little as 1:100 with water. Mop the floor with this solution using the 2-step method. Make sure the mop is thoroughly wrung out so that cleaning is done only with a damp mop. To remove adhering dirt, a single-disc machine (SRP) with a red pad can be used – clean using the spray method. Then neutralise the surface with clean water. Puddles must be avoided at all costs.

3. Routine daily cleaning

3.1 Removing dust: Remove loose dust and dirt by wiping with a damp mop.

3.2 Manual cleaning: To remove adhering dirt, use PU Cleaner diluted with water at a ratio of 1:200 and mop the floor by hand using the 1- or 2-step method, depending on the degree of soiling, with a suitable, thoroughly wrung-out mop (e.g. a professional microfibre mop).

3.3 Machine cleaning: If adhering dirt cannot be removed by manual mopping, machine spray cleaning is recommended. Use PU Cleaner diluted with water at a suitable ratio (e.g. 1:50 to 1:200), mist-spray the solution onto the floor and clean with a single-disc machine (SRP) with a red pad. This method is also suitable for regular intermediate cleaning.

4. Removing stains and heel marks

Stubborn stains and rubber heel marks that cannot be removed by routine cleaning can be removed locally with undiluted PU Cleaner and a microfibre

cloth or a soft pad. Finally rinse the cleaned area with clean water. Remove stains immediately if possible, as some types of pigment can migrate into the floor surface over time and are then difficult or impossible to remove.

5. Basic cleaning

Basic cleaning of the SPC Woodlook™ Optimal floor is necessary when stubborn dirt and residues of care products cannot be removed by the methods described under Routine daily cleaning, or when the surface is being prepared for coating with the two-component PU Floor Finish (see section 6).

Use Basic Cleaner R diluted 1:5 with water. Spray the cleaning solution evenly onto the floor (e.g. with a hand pressure sprayer) and, depending on how stubborn the dirt is, leave it to act for up to 10 minutes. Avoid puddles! Then scrub the whole area with a single-disc machine (SRP) with a green pad. On textured surfaces, then brush the surface so that dirt is removed from the recesses. Thoroughly vacuum up the dissolved dirt with a wet vacuum cleaner, e.g. PS 27, and neutralise the whole area thoroughly with clean (preferably warm) water until all residues of the cleaning solution are removed. Avoid puddles and prolonged exposure to water.

Note: If the PU Floor Finish is not applied after basic cleaning, use only a brush or a red pad instead of the green pad.

6. Proactive long-term protection / Surface renovation

To maintain the properties of the factory surface finish in heavily used commercial areas over the long term – i.e. the protective effect, reduced dirt adhesion and easier daily cleaning – proactive long-term protection of the surface finish, or timely renovation of damaged areas, is recommended.

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6.1 Proactive long-term protection: After a longer period of use, but at the latest when the first signs of wear appear, it is recommended to refresh the factory PU surface finish with PU Floor Finish (available in matt, extra matt or gloss). For ideal resistance in heavily used commercial areas, the floor covering can be coated immediately after installation. To do this, use PU Floor Finish activated with the appropriate hardener and apply it undiluted to a thoroughly cleaned surface (see Basic cleaning). Also observe all instructions in the product's technical data sheet! Apply the PU Floor Finish with a 10 mm "Aquatop" lacquer roller exactly according to the instructions, onto a completely dry surface. The floor can be used 24 hours after the last coat has been applied. The protective system reaches its final resistance after about seven days.

6.2 Renovation: Where the factory finish is extensively worn, the PU Floor Finish will need to be applied twice. Always allow the previous coat to dry sufficiently between coats (min. 2 hours), but both coats must be applied on the same day.

Note: Before applying the PU Floor Finish, the surface must also be dry-sanded and matted with a single-disc rotary machine (SRP) and a grey PU renovation pad. This step dulls the surface, visually evens out transition areas and ensures perfect adhesion of the protective coating.

Basic cleaning must be carried out before coating (see section 5). In this case please contact our technical advisory service.

7. Preserving value in special commercial areas

If the surface in special premises needs to be protected against staining, e.g. doctors' surgeries, hairdressing salons, car showrooms (e.g. to minimise discolouration caused by coloured substances such as wound disinfectants, hair dyes, plasticisers), or if the slip resistance of the surface needs to be increased, the special coatings PU Anticolor or PU Floor Finish Antislip must be applied. In these cases please contact our technical advisory service.

8. Important notes

With the glueless click installation method, the risk of moisture penetrating the joints between individual planks cannot be avoided. Any increased moisture, prolonged exposure to water on the surface or puddles must therefore be avoided during cleaning. This risk can be reduced by using pressure sprayers to apply the cleaning solution and by using suitable cleaning machines.

Fit furniture legs with good-quality glides. Move or slide heavy furniture very carefully. For office chairs, use only castors suitable for hard floors and, under heavy load, place a protective mat under the chair.

Products containing acetone (e.g. nail varnish remover) can cause irreversible and permanent stains or a dull matt appearance of the surface.

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These care and cleaning instructions contain general information on preserving the value and quality of the floor covering and have been agreed with the manufacturer. Also observe all instructions of the supplier given in its general information on transport, installation and maintenance. By handing these instructions over to the user, the supplier fulfils its obligation to the client under DIN 18365. If you have any questions about the correct care and cleaning of other types of floor covering, please contact our technical advisory service or visit our website www.dema-dekor.cz.

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